

Thank you to our Volunteers more to come



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 Eric Farnell
 Madeleine Fekete
 Sandra Gaudet
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 Nina Godin
 Roy Golden

Merritt Kalagian
 John Kwekkeboom
 Helen Klar
 Jo-Anne Larman
 Suzanne LaRose
 Brian Moyer
 Uma Parikh
 Grace Sauer
 Cliff Schultz
 Cathy Simon

- ?volunteers made 105 visits to deliver books to our shut-ins.
- Volunteers assisted with the indexing of births, deaths and marriages from *The Tribune* and have inputted data up to December 1943.
- Volunteers contributed 522.5 hours of their time to the Library, including ? hours from the Seniors Advisory Panel and ? hours of community service from high school students.

Thank you to our Donors

In Memoriam Donations

Virginia Alakas	Joyce Peskett
Victoria Grimaldi	William Sim
Mary Morgetano	Gladys Wade
Nick Olesevich	

Organizations

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CHARITABLE DONATION RECEIPTS ARE ISSUED FOR DONATIONS OVER \$10

2010

Welland Public Library

ANNUAL REPORT



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ighlights of the year

- April saw the launch of our new website, with over 37,000 visits in the first year.
- The Seniors Advisory Panel continued to offer a wide choice of programs.
- A Community Outreach Librarian was hired under a grant to provide programs to targeted areas of the city.
- Customer-initiated Inter-library Loans was introduced.
- The Library introduced digital audiobooks and eBooks.
- School-aged children enjoyed a full complement of programs during March Break and the summer.
 - On average, our library has over 4,000 visits in a week.
 - Traditional services such as the lending of books continue to grow. In 2010, circulation rose 4% over the previous year.



Library Statistics		Financial Statement	
		REVENUE	
POPULATION SERVED	50,331	City of Welland	1,620,469
NUMBER OF CARDHOLDERS	17,057	Development charges	21,500
ITEMS BORROWED IN 2009		Province of Ontario	161,538
Print	198,781	Special grants	43,308
Non-Print	73,772	Bequests/donations	11,819
INFORMATION DESK ACTIVITIES IN 2009		Other revenue	57,241
Microfilm reels usage	1,199	Reserves	15,654
Public Internet use	39,728	Total revenue	1,931,529
Information questions	16,687	EXPENDITURE	
On-line Database retrievals	63,257	Materials & Resources	161,355
ITEMS IN OUR COLLECTION		Support services	134,172
Books	107,647	Building costs	135,976
Magazine/Newspaper subscriptions	???	Special projects	58,663
Compact discs	2,806	Staff, benefits & training	1,327,475
Videos	1,817	Total expenditures	1,817,641
DVDs	2,341		
Books on CD	988		
On-line Database subscriptions	??		

Library Board

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Our Mission Statement

The Welland Public Library is committed to supporting and enriching the educational, informational, cultural and recreational interests of the citizens of Welland with quality library services.

