



THANK YOU to our VOLUNTEERS!

Mary Bartok
 Marion Boss
 Stella Buck
 Stewart Edwards
 Eric Farnell
 Sandra Gaudet
 Therese Gauthier
 Roy Golden
 Helen Klar

Suzanne LaRose
 Gail McCarthy
 Uma Parikh
 David Snook
 Mary Szabo
 Cathy Simon
 Colleen Stewart
 Matthew Van Tuyl

- ▶ Six volunteers made 70 visits to deliver books to our shut-ins.
- ▶ Five volunteers assisted with the indexing of births, deaths and marriages from *The Tribune* and have inputted data up to the end of 1947.
- ▶ Volunteers contributed 403 hours of their time to the Library, including 31 hours from the Seniors Advisory Panel and 114 hours of community service from high school students.

IN MEMORIAM DONATIONS

Albert Alakas
 Virginia Alakas
 Shelley Beckett
 Victoria Grimaldi

Nick Olesevich
 Sandra Spencer
 Lucy Coral Welch

DONATIONS FROM ORGANIZATIONS

Chartered Accountants
 of Ontario
 Dianelly Developments
 Durward Jones Barkwell
 and Co LLP

Kiwanis Club of Welland -
 Media Bingo
 Welland Horticultural Society

DONORS

Sharon Adams
 Edward Alakas
 Irene Alakas
 Timothy & Carolyn Alakas
 Howard G. Anderson
 Patti Berry
 Laura Biggar
 Eileen Boccabella
 Pearl Bogner
 Janet Booth
 John Bosak
 Stella Buck
 Kenneth W. Button
 Brad Clements
 Karen Cook
 Karl Eliason
 Janice Erion
 Estate of Amilcare Ramella
 Andy Falusi
 Helen & Eric Farnell
 Hilda Finlayson
 Richard & Patricia Gerber
 Douglas H. Gowan
 Jean Gregson
 Anna & Steve Gyorkos
 Stephen Hanns
 Milan Herstek

Rena Holoday
 Mary Hornak
 Rita Houseman
 Carol James
 Sandra & Bill Jones
 Debbie Kallender
 Maureen Karner
 Melanie Gross Kerho
 Helen Klar
 Ed Kmiecik
 Claudette Leblanc
 Patricia Labonte
 Claudette Lamarre
 Elizabeth Lane
 Suzanne LaRose
 Mary Lescisin
 Bill Lewis
 Valerie Lodge
 Michael Lynes
 Dyahanne MacKay
 June D. McNall
 Joanne Main
 Elizabeth Morabito
 William & Joyce Mercer
 Barb Murphy
 Lynne Mustard
 Eugene Nemeth
 Irene Nawotka
 Virginia & Larry Neufeld
 Madeline Novak

Dr. M. Nussbaum
 Julia Parent
 Damianos & Milia Partheniou
 Edwin Pearce
 Elaine Pezanoski
 R. A. Popp
 Dr. & Mrs. S. M. Rau
 Matthew Rome
 Gloria Ryan
 Julie Santoro
 Nina Schoenrath
 Anthony Sdao
 Leslie C. Sealey
 Olga Shumsky
 Katie Sim
 Catherine Simon
 Laurie Slugoski
 Lisa Sourwine
 Loraine Speck
 Colleen Stewart
 Fred Sullivan
 Roger & Lorraine Talbot
 Eileen Taylor
 Wendy Timms
 Corinne & Mike Walsh
 Dale Warriner
 Lois Wills
 Carol Ann Wylde



2011 Annual Report

WELLAND PUBLIC LIBRARY

www.welland.library.on.ca

50 The Boardwalk
 Welland, ON
 L3B 6J1

t 905 734 6210
 f 905 734 8955



Charitable donation receipts are issued for donations over \$10



HIGHLIGHTS OF THE YEAR

- Our website was the primary access point to the Library's virtual services, with 66,861 visits in 2011.
- There was increased demand for materials and resources in electronic and digital formats: circulation of materials in new formats increased by 167%.
- As part of our Community Outreach services, book deposits were established at Plymouth Cordage and Seasons.
- Workshops on topics such as Facebook, eBooks and eReaders were very popular.
- Ancestry.com continued to be the most popular electronic resource with over 46,000 retrievals.
- The Seniors Advisory Panel completed its first full year of operation with events, discussions and programs of particular interest to seniors.
- March Break and summer programs offered a wide range of fun and learning opportunities to school aged children.
- Circulation of books and magazines continued to grow, up over 3% from 2010.
- Visits to the library in person: 211,221.

Library Statistics

POPULATION SERVED	50,631
NUMBER OF CARDHOLDERS	16,735
ITEMS BORROWED IN 2011	
Print	185,858
Non-Print	84,823
INFORMATION DESK ACTIVITIES IN 2011	
Information questions	15,511
Microfilm reels usage	641
Public Internet use	36,469
On-line Database retrievals	66,276
ITEMS IN OUR COLLECTION	
Books	101,405
Magazine/Newspaper subscriptions	126
Compact discs	2,811
Videos	2,712
DVDs	3,650
Books on CD	963
On-line Database subscriptions	57

2011 Library Board

Melanie Gross-Kerho, *Chair* Pat Kemp
 Debbie Mallais, *Vice-Chair* Michael Petrachenko (*Councillor*)
 Karen Cook Fred Sullivan
 Ann Huffman Pam Voth
 Glen Johnston

Janet Booth, Secretary-Treasurer & Chief Executive Officer

Financial Statement

	REVENUE	
City of Welland		1,620,469
Development Charges		21,800
Province of Ontario		184,923
Niagara Community Foundation		500
Library Fees & Fines		39,800
Donations		15,597
Other revenue		5,590
Total revenue		<u>1,888,679</u>
	EXPENDITURE	
Staff, benefits & training		1,323,924
Electronic databases and periodicals		35,942
Amortization of capital assets*		159,127
Support services		129,709
Facility costs		144,947
Other		19,041
Transfer to reserves		75,989
Total expenditures		<u>1,888,679</u>

* A change in accounting policy was implemented by the Public Sector Accounting Board (PSAB) re Tangible Capital Assets, resulting in governments having to record and amortize their tangible capital assets in financial statements. For the Library, this includes our collections of books, paperbacks, microforms, CDs and spoken word, and DVDs, as well as equipment.

The Welland Public Library ... enriching the lives of our evolving and dynamic community