



Mary Bartok
 Marion Boss
 Stella Buck
 Stuart Edwards
 Eric Farnell
 Sandra Gaudet
 Therese Gauthier
 Roy Golden
 Lee Gordyn

Helen Klar
 Jeanne Lampman
 Suzanne LaRose
 Uma Parikh
 Betty Schuster
 David Snook
 Mary Szabo
 Colleen Stewart

THANK YOU!

Volunteers

Six volunteers made 81 visits to deliver books to our shut-ins.

Six volunteers assisted with the indexing of births, deaths and marriages from *The Tribune* and have inputted data up to the end of 1949.

Volunteers contributed 359 hours of their time to the library including 71 hours of community service from high school students.

Thank you to all our generous supporters!

DONATIONS FROM ORGANIZATIONS

Dianelly Developments	Kiwanis Club of	Reuter and Reilly
Chartered Accountants	Welland, Media Bingo	Insurance
of Ontario	L. J. Walters Insurance	Welland Horticultural
		Society

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Welland Public Library
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www.welland.library.on.ca

WELLAND PUBLIC LIBRARY
Place & Space to Dream & Discover



Highlights of the year

NEW BRANCH TO OPEN IN 2013

“Welland City Council approved the collaboration between the District School Board of Niagara and the Welland Public Library to establish a new branch library in Diamond Trail Public School on Southworth Street.”

The Diamond Trail Branch Library will open in September 2013. During school hours, the library space will be restricted to school use only. After school, the library will be available to all members of the community as a branch of the Welland Public Library.

OTHER HIGHLIGHTS

There were over 367,000 visits to the library in person and through the website.

Five Kobo eReaders preloaded with a selection of fiction and non-

fiction titles became available for borrowing in February, and have proved to be very popular.

Freegal, a free music download service, was introduced in April.

Children’s programs were well attended, with the LEGO Club taking top honours for popularity.

Tech Time was introduced in 2012 to offer one-on-one technical assistance to customers who needed help with personal electronic devices.

Ancestry.com continued to be the most popular electronic resource with over 27,000 retrievals.

Circulation of books and magazines continued to hold steady, while circulation of eBooks increased by 134%.

LIBRARY STATISTICS 2012

Active library users	15,529
People entering the library	205,725
Items in collection	142,437
Items borrowed	262,571
Retrievals from databases	49,867
In-library use of materials	33,792
Questions answered	20,132
Internet/WiFi use	38,743
Visits to the website	161,300
Programs (inhouse & outreach)	469
Individuals attending programs	5,434

FINANCIAL STATEMENT 2012

REVENUE	
City of Welland	1,673,995
Province of Ontario	160,348
Library fees & fines	38,054
Donations/fundraising	10,014
Other revenue	5,029
Transfer from reserves	232,468
Total revenue	2,119,908

EXPENDITURE	
Staff, benefits & training	1,364,709
Library materials & processing	192,236
Furniture & equipment	57,500
Building related	145,548
Other (technology, supplies, etc.)	89,157
Special projects	220,000
Transfer to reserves	50,758
Total expenditures	2,119,908

LIBRARY BOARD

2012 LIBRARY BOARD

Melanie Gross-Kerho, *Chair*
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