



Volunteers



*Front Row (L-R):
Stuart Edwards
Pandya Bhargavi
Sandra Flanagan
Sandra Gaudet
Mary Szabo
WPL Public Service
Assistant, Carol James
WPL Board Chair,
Melanie Gross-Kerho*

Our 17 volunteers contributed 282.5 hours to the Library in 2017.

Volunteers made 108 home visits to deliver books and resources to 20 patrons who cannot get to the Library so they may continue to enjoy our collection.

Volunteers spent 68.5 hours indexing births, marriages, and deaths from The Tribune up to the mid-1950s.

"The Welland Library is awesome! The staff [is] charming, attentive, and always willing to help. They have an excellent selection of Fantasy and Science Fiction books, audio books, e-books, magazines, kid friendly spaces, community art displays, and lots more going on – and a quiet place to study if you need it."

Simon Krall, patron

Main Branch

50 The Boardwalk
Welland, ON
L3B 6J1
905-734-6210 ext. 2521

Diamond Trail Branch

315 Southworth Street
Welland, ON
L3B 1Z8
905-322-1061

Seaway Mall Branch

800 Niagara St.
Welland, ON
L3C 5Z4
289-820-7472

Board Members

Melanie Gross-Kerho, Chair
Marc Skelton, Vice-Chair
Lindsay Bryan
John Chiocchio
Evelyn Comely (Jan-June)
Anthony Dockrill
Carolyn Fast
Glen Johnston
Fred Sullivan
Melissa McGlashan (Oct-Dec)


Chief Executive Officer and Secretary-Treasurer


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Welland Public Library Annual Report

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QUICK FACTS

282,727 items borrowed and used in-library

323,929 library visits (in person and online)

66,918 internet workstation and wireless sessions

2,917 new user registrations

14,076 library cardholders

34,723 patron questions answered

44,167 uses of online resources

8,950 children attended **647** library programs and class visits

2,795 adults attended **533** library programs

4,595 people attended **222** outreach programs

In 2017, the Welland Public Library saw growth in many areas including increases in physical circulation (nearly 8%), the number of library visitors (up 12%), and the number of people attending events and programs. The Welland Public Library extended its reach in the city by adding the Seaway Mall Branch, participating in community events, developing partnerships with various organizations, and providing library services and programs to many seniors' homes and schools.

2017 HIGHLIGHTS

"The library's new arts and live music events add to the cultural fabric of Welland's downtown core!"

Kelly Jones, Downtown BIA Board Member

"Beautiful location and the online services are fantastic."

Lynn St. Laurent, patron

"Huge selections, always able to find what I need including books and DVDs. Love this library!"

Eddy, patron



Seaway Mall Branch Grand Opening, June 2017



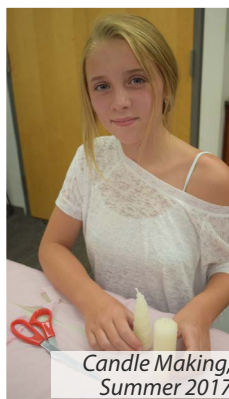
Play For Peace, September 2017



Creative Baby Program, March 2017



Welland Canal Fallen Workers Series, January 2017



Candle Making, Summer 2017

FINANCIAL STATEMENT 2017 (DRAFT)

REVENUE

The City of Welland	2,131,092
Province of Ontario	162,241
Grants and Donations	92,406
Fees, Fines and Miscellaneous	43,190
Total Revenue	2,428,929

EXPENDITURE

Staffing	1,549,899
Collections and Processing	267,385
Building and Equipment	201,967
Administrative	235,694
Total Expenditures	2,254,945
Surplus	173,984

MISSION STATEMENT

Enriching lives and strengthening communities with lifelong learning resources.

