

## Manager of Information Technology & Systems

The Welland Public Library is seeking a Manager of Information Technology & Systems. Under the direction of the Chief Executive Officer (CEO), this full-time permanent position will be responsible for managing all computer hardware, software, and peripherals in a multi-branch system. The position provides technology training for staff and assumes leadership on assigned projects to evaluate and implement new products and services by working with library staff, service affiliates, and vendors.

### Position Requirements:

- Bachelor's degree in Computer Science, Computer Systems, Computer Networking or other related computer studies with a focus on infrastructure (networks, servers, and security). Master of Library and Information Science (MLIS) degree or Library Technician Diploma is an asset.
- Minimum of five (5) years of progressively responsible, related experience.
- Demonstrated knowledge in multiple current web markup or scripting languages, such as HTML, XHTML, CSS, JavaScript, etc.
- Demonstrated ability to design, maintain, and document websites using Apache, IIS, PHP, ASP, Perl, CGI, SQL, as well as Content Management Systems including Joomla, Drupal, WordPress etc.
- Experience in installation, upgrading and repairing hardware components.
- Strong working knowledge of supporting IT infrastructure.
- Strong analytical and troubleshooting skills with the capacity to understand and interpret data and communicate those results with audiences of varying technical knowledge.
- Ability to support enterprise applications including Microsoft Office Products, G-Suite Google Products, computer software and peripherals.
- Relevant technical certifications (Cisco, Palo Alto, and Microsoft) are an asset.
- Experience managing in a unionized environment is an asset.

The rate of pay for this full time, non-union position is \$34.66 - \$41.57 (under review). The Library also offers a comprehensive benefits package.

Qualified applicants are encouraged to submit a current resume clearly marked "**Manager of Information Technology & Systems - WPL**" via email to [hr@welland.ca](mailto:hr@welland.ca) or in person at:

Human Resources Department  
City of Welland  
60 East Main Street  
Welland, Ontario  
L3B 3X4

**Posting closes at 4:00pm on Monday, June 17<sup>th</sup>, 2019**

The Welland Public Library is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. The Welland Public Library is committed to accommodating persons with disabilities. Should you require any accommodations, we will work to meet your needs.

All applications will be held in strict confidence. We thank all applicants, however, only those selected for an interview will be contacted. No phone calls please. Personal information is collected under the authority of the Municipal Freedom of Information and Protection of Privacy Act and will be used for employment assessment purposes only.